

MEDIATION AND CONFLICT TRANSFORMATION SKILLS TRAINING FOCUSING ON SELF AWARENESS AND THIRD PARTY INTERVENTION

20 HOUR CERTIFICATED COURSE: Summer 2011

Baltimore Mediation offers three separate interchangeable 20 hour courses to accommodate your schedule in whatever order or combination works best for you.

Tuesday, June 21
5:00pm – 9:00pm

Wednesday, June 22
9:00am – 5:30pm

Thursday, June 23
9:00am – 5:30pm

Gramercy Mansion Carriage House
1400 Greenspring Valley Road, Baltimore, Maryland 21153

- Our training was selected for the national pilot program headed by renowned authors in the mediation field, Baruch Bush and Joseph Folger, *The Promise of Mediation*, 1995 and was part of the national Transformative Mediation Project for trainings across the country and is affiliated with the Institute for the Study of Conflict Transformation.
 - We were the **first mediators in Maryland** to offer basic, domestic and advanced mediation training from the transformative approach.
 - Our expert trainers have over 50 years of combined mediation and training experience
- Our 20-hour course emphasizes:**
- Understanding theory and practice as mediators, shapers of policy and academics: the mediation process and your own type and style
 - Self Awareness Inventory & Development
 - Hands-on conflict intervention skills necessary to mediate
 - Communication skills and conflict transformation how-to's
 - Individual feedback from trainers addressing participants' specific strengths and areas for continued development and excellence

A certificate noting 20 hours of attendance will be provided at the end of training, which is nationally approved by the Association for Conflict Resolution, is recognized by the Federal Shared Neutrals Program, and may satisfy the requirements of such state entities as the Maryland Circuit Courts, the MACRO Maryland Program for Mediator Excellence, and the Maryland Board of Social Work Examiners. It may be used to apply for state circuit court rosters of approved mediators and for continuing education credits from the participant's accrediting institution.

Louise Phipps Senft, Esq. Founder & Trainer and Conflict Resolution Specialist, Baltimore Mediation

- Named one of Maryland's Top 100 Women for 2004, 2007, and 2009 by *The Daily Record*
- Voted "Baltimore's Best Mediator" by Baltimore Magazine
- Former President, Maryland Council on Dispute Resolution
- Trainer/Mediation Supervisor, Baltimore City Circuit Court's Family Mediation Services
- Practitioner Member, Association of Conflict Resolution Family Section, former Academy of Family Mediators
- Adjunct Professor, Mediation and Alternative Dispute Resolution, University of Maryland School of Law
- Former Chair, Out of School Activities, Governor's Task Force on Youth Citizenship and Violence Prevention
- Co-Founder, Safe Haven Network for Children
- Appointed Member, Maryland Court of Appeals Alternative Dispute Resolution Commission
- Advisory Board Member, Maryland Mediation and Conflict Resolution Office (MACRO)
- Past Associate Fellow, Institute for the Study of Conflict Transformation

Lawrence J. Hoover, JD Founder & Trainer, Community Mediation Center, Harrisonburg, VA

- Partner, McCammon Mediation Group, commercial, environmental, trusts & estates
- Past Chair, Alternative Dispute Resolution Rules Committee, Virginia Bar Association
- National Certified Mediation Trainer, US Postal Service REDRESS Program for workplace disputes
- Adjunct Professor, Negotiation and Mediation, Washington and Lee University School of Law
- Former Academic Director, International Summer Program in Conflict Transformation, Caux, Switzerland
- Certified Enneagram Trainer

Cost is **\$745** and includes materials & light meals. Credit cards accepted. Please make checks payable to Baltimore Mediation. Limited enrollment. To guarantee your reservation, **Reservation Form and payment must be received by May 15, 2011.** Thereafter, call for availability.

Reservation Form

Mediation and Conflict Transformation Skills Training

Focusing on Self Awareness and Third party Intervention – From the Transformative Framework

20 HOUR COURSE

June 21-23, 2011

1400 Greenspring Valley Road, Baltimore, Maryland 21153

(Your name and address as you would like them to appear in training materials.)

Name _____

Address _____

Phone Number (Daytime) _____ (Evening) _____

Occupation _____

Name and Address of your Employer _____

Name as you would like it to appear on your certificate _____

Email _____ Fax Number _____

1. Do you have any previous mediation training background? If so, please describe briefly.

2. Please briefly describe any mediation experience you have had.

3. What is it that you hope to receive from this training?

4. How did you hear about the training?

5. Please indicate dietary considerations, if any.

Our receipt of your Reservation Form confirms your place. Please return your Reservation Form and payment of **\$745 no later than May 15, 2011** to Baltimore Mediation, 4502 Schenley Road, Baltimore, Maryland 21210-2524. Thereafter, call for availability. Limited enrollment. Credit Cards accepted. Checks should be made payable to the Baltimore Mediation. Cancellations must be received in writing by **May 31, 2011** for a full refund of payment (less \$25 processing charge) to allow for others on a waiting list to attend.