

***The ACR HealthCare Section invites you  
to strengthen your commercial value and broaden  
your practice skills with an outstanding professional credential  
Wednesday, October 8, 2014, from 1:45 until 5 pm  
Earn a certificate in Narrative Mediation in HealthCare***

*With*



**Dr. Gerald Monk is a pioneering theorist and practitioner in Narrative Mediation. This is an outstanding skill to use when mediating conflict.**

Dr. Monk has co-authored many books, including his latest “*When Stories Clash: Addressing Conflict through Narrative Mediation*” (2013).

Narrative Mediation has moved from theory to practice in its application in a wide range of conflict settings and has found very useful and practical application in the health care community. Dr. Monk will teach *you* how to use narrative skills in medical arena conflicts and *you* will earn a certificate in the contextual and cultural elements at play in the medical arena and the costly consequences of unaddressed conflict in health care settings. Participants in this workshop will also receive a *complimentary* signed copy of Dr. Monk’s book.

Non-members of the Health Care Section are welcome to attend this training as well, since the narrative skills learned are transferable to other areas of dispute management and conflict resolution. **Don’t miss this important program!**

**Cost \$60. Register for this certificate through conference registration.**

Find out more about this **Workshop** by listening to Dr. Gerald Monk and Dr. Barbara Sunderland Manoussos, Health Care Chair, on *ACR Blog Radio* at [www.acrannualconference.org](http://www.acrannualconference.org).

This **Workshop** is presented by ACR’s Healthcare Section, a specialized practice section of ACR - a dynamic, non-profit organization focused on alternative dispute resolution (ADR) with a membership comprised of conflict managers and resolvers from around the world who work as educators, conflict coaches, trainers, mediators, negotiators, arbitrators, collaborative professionals and volunteers.

**Come join us at this special *Workshop* and for all of the ACR Conference 2014.  
Learn about research, policy, practice, and advance skills.**

***See you in Cincinnati!***

***The Association for Conflict Resolution (ACR) Conference 2014  
October 8-11, 2014, Cincinnati Hilton Netherlands Plaza Hotel, Cincinnati, Ohio***

