

Cyberweek and ODR Forum –Creating a Connection



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University of International Business and Economics

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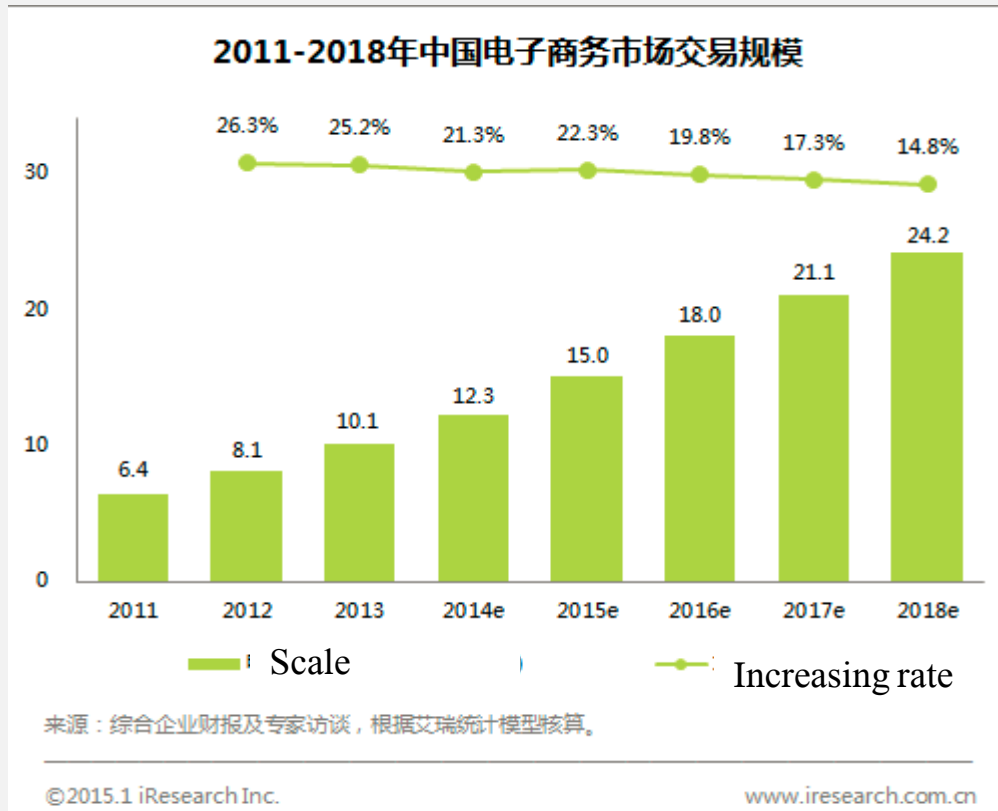
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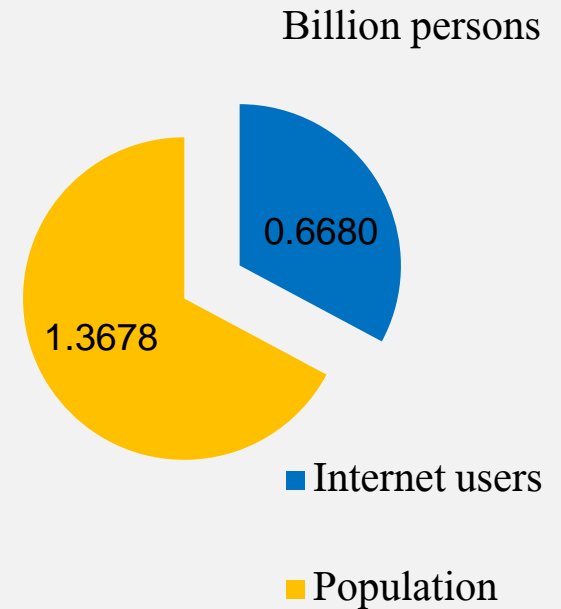
#1 ODR and China

Market Size of eCommerce in China, 2011-2018



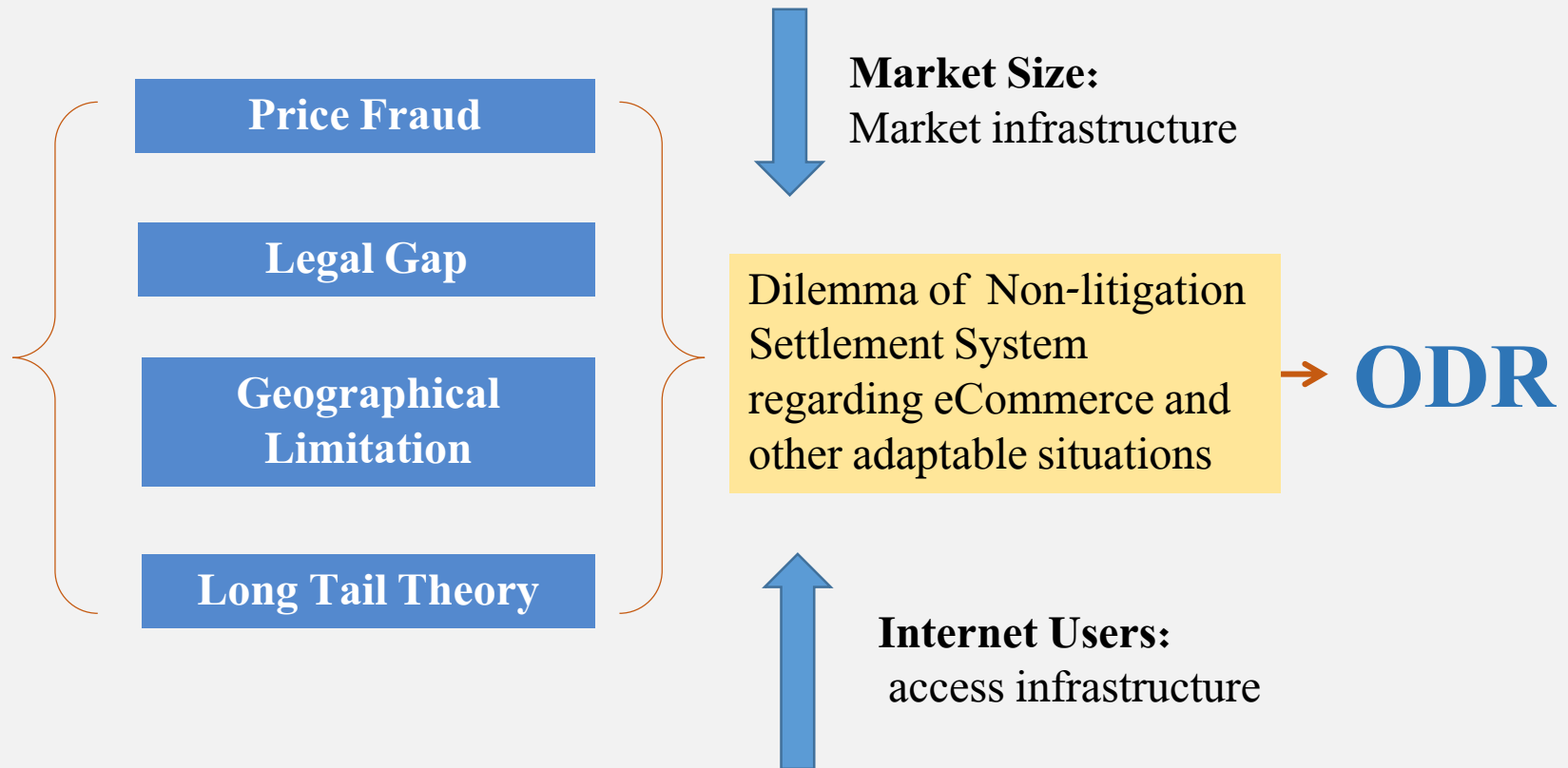
Maintain rapid growth over 20% in 2015 and before.

Scale of Internet Users



Internet users account for almost half of population, with a steady growth rate at 0.9% compared with the end of 2014.

#1 ODR and China



#2 ODR and UIBE



Research Center of the Dispute Resolution, UIBE
(RCDR, UIBE)

Research Centre



Facultys of UIBE have been in charge of and participated in many national and provincial researches.

Research Projects



Consumers' Association

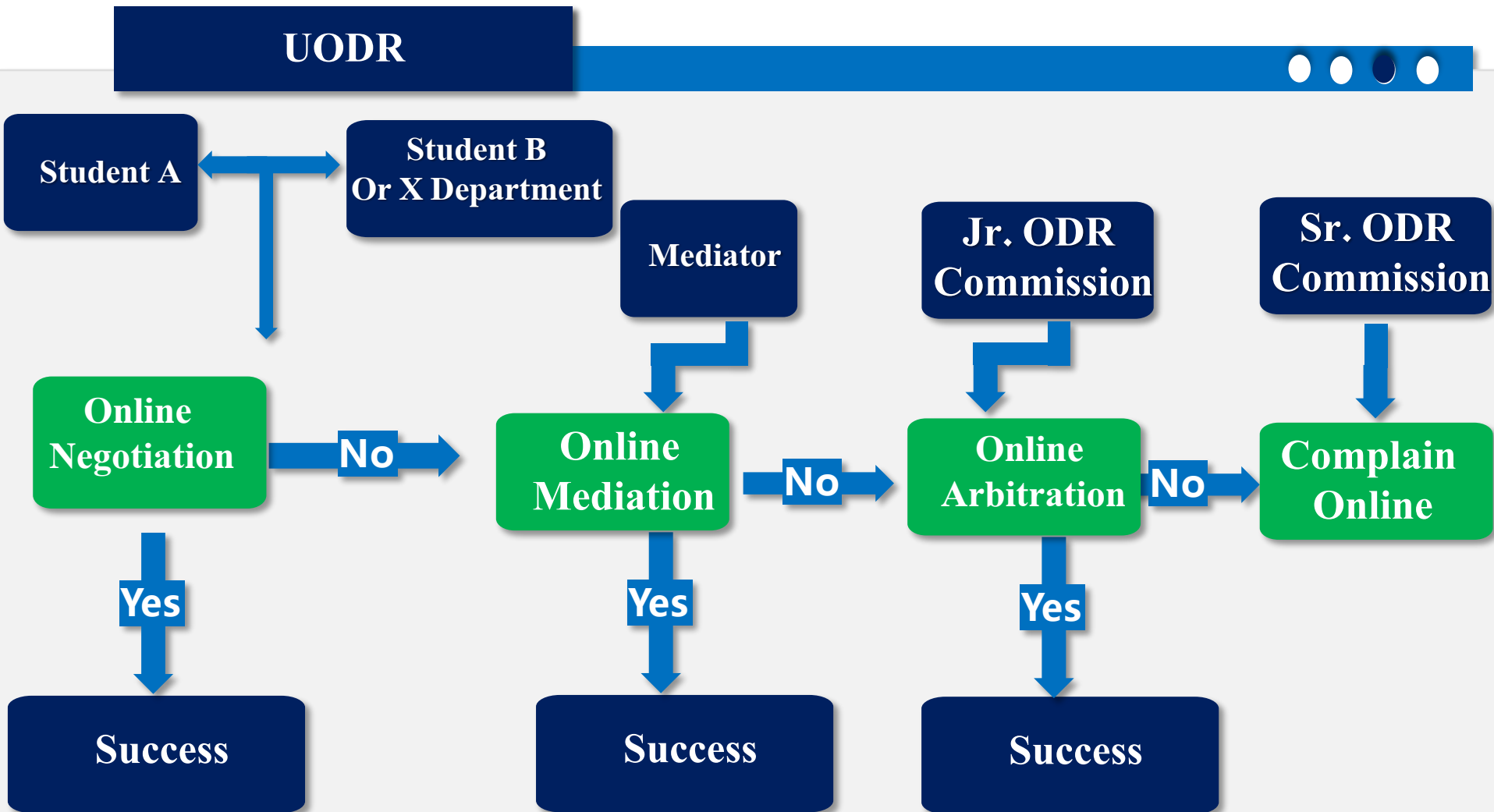
Social Engagement



UODR(University ODR) is devoted to solove problems between students, facultys

UODR

#2 ODR and UIBE



#3 Platform

欢迎来到工商ODR 我的在线协商 登录

 工商 ODR
online dispute resolution

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服务简介及流程

 电子商务在线非诉讼纠纷解决（online dispute resolution,简称 ODR）服务是为了快速解决电子商务交易纠纷，遵循行业标准，联合业界专业人员，为企业及其消费者提供的包括在线法律咨询、消费投诉、协商和解、调解、仲裁，及先行赔付在内的一站电子商务纠纷处理服务，无需进行法律诉讼（不打官司）快捷解决电商交易纠纷。简称，快速纠纷解决服务。

[在线投诉](#) [在线协商](#) [在线调解](#)

典型案例

被扣留财物的行政相对人	网购的核桃发霉	网购的核桃发霉
的赠品与实际内容不一	女朋友转让问题	网红
宝贝质量不好	服务态度不好	7天无理由退货，不给全
七天无理由退换货	到辅导费	额度蹭掉了

诚信企业联盟

 皮革城  卡莎网
PIGESHOP.COM www.casha.cn

服务公告

在线纠纷调解服务开通
2014-10-30

调解机构

 四川省成都分机构
★★★★★

 四川资阳机构分支
★★★★★

曝光台

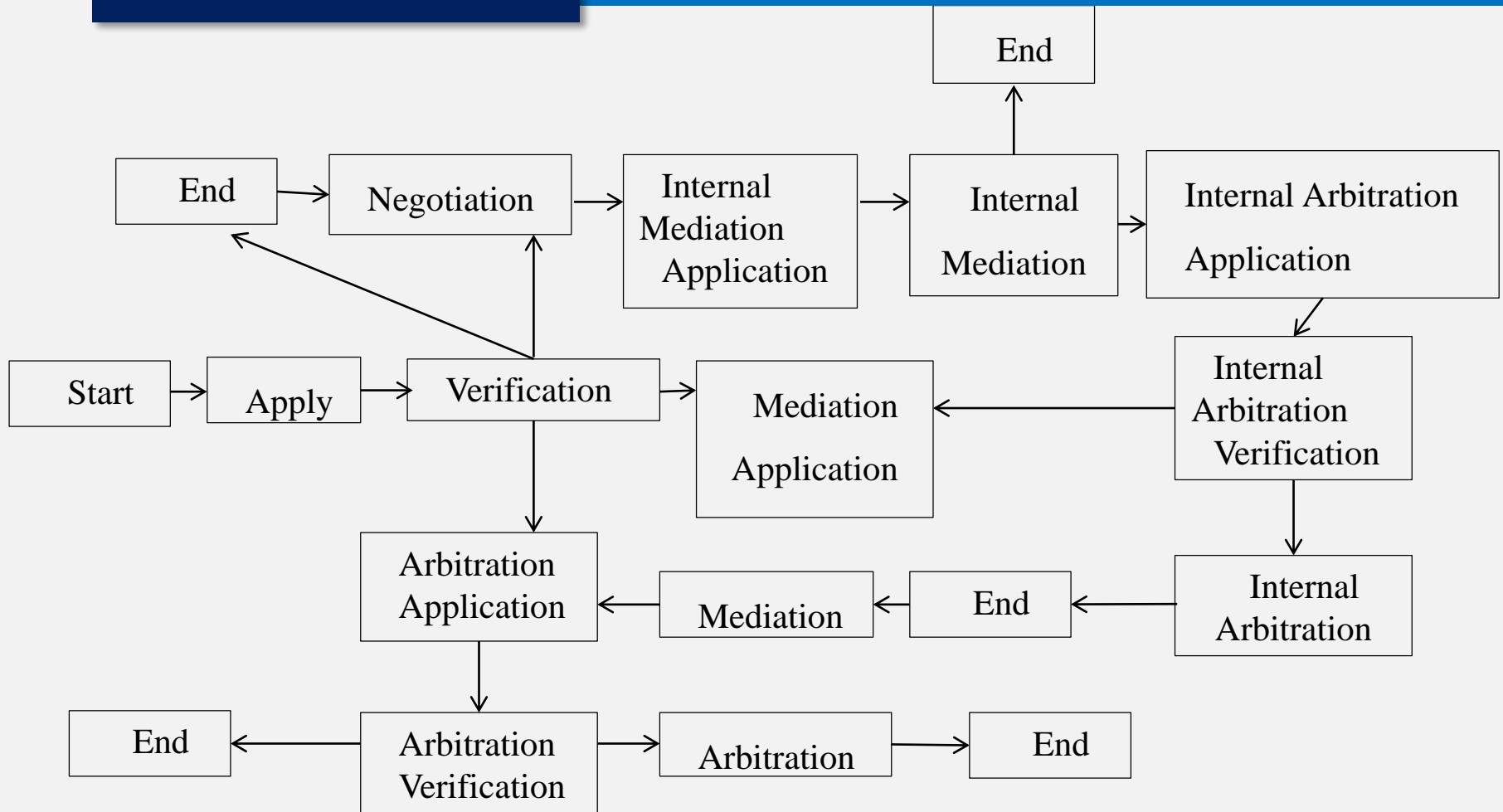
暂无曝光内容

12315 ODR

ODR (Online Dispute Resolution) is designed to resolve disputes occurred during e-commerce by following industry standards and associating professionals. Services include online legal consulting, consuming compliant, online negotiation, online dispute resolution and mediation, as well as advance compensation. Services offered could help you effectively solve disputes without a lawsuit.

#3 Platform

12315 ODR



#3 Platform

Core Values

ODR supplies traditional lawsuit other than replace the latter by enhancing the trust and confidence between consumers and e-commerce business.

Service Categories



#4 ODR 2016

Brief

- 【 When 】 19th, Sep., 2016-20th, Sep., 2016
- 【 Where 】 Beijing · China
No. 10 Huixindongjie, Chaoyang District, UIBE
- 【 Size 】 100~150 persons
- 【 Who 】 Domestic and foreign experts in ODR research , practitioner staff, professionals and journalists.
- 【 Sponsor 】 School of Law, UIBE;
Shenzhen Institute, UIBE;
National Center for Technology and Dispute Resolution
- 【 Contractor 】 RCDR, UIBE

#4 ODR 2016

External Conditions:

ODR and China

ODR and UIBE

Practice:12315
ODR

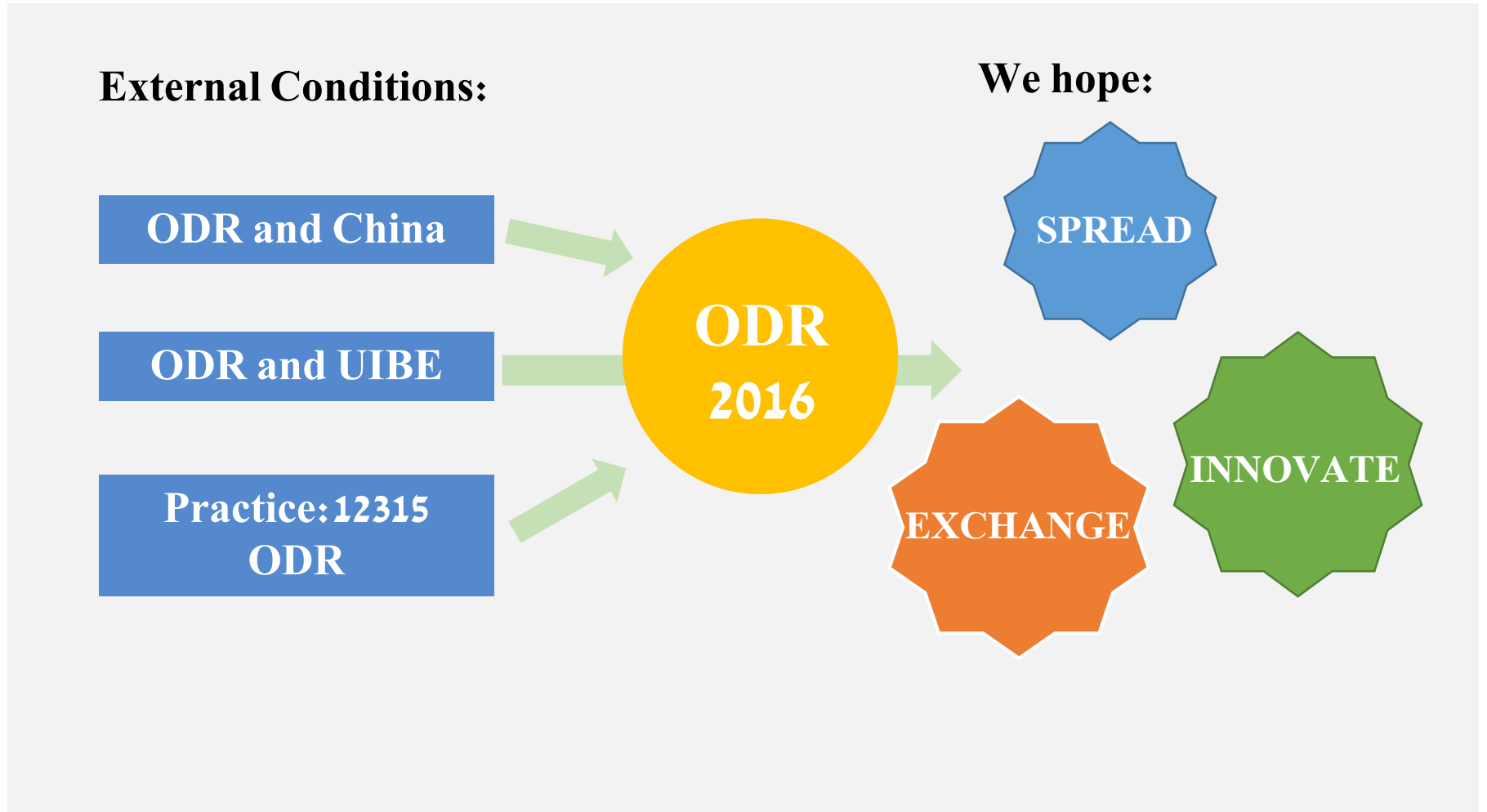
ODR
2016

We hope:

SPREAD

EXCHANGE

INNOVATE



Welcome to Join ODR 2016!



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University of International Business and Economics

Research Interests:

eCommerce related economic theory, technology, standard and specification, big data analysis, cloud computing. Applications in online trade matching, online credit assessment, online dispute resolution technology online community reputation management, and virtual eMerchant aggregation.