



NATIONALLY
RECOGNIZED
MEDIATION
TRAINING &
TRAINER

Baltimore, MD
October 23-27, 2017
9:00am - 5:00pm

Conflict Transformation and Mediation from a Relational Approach Know Thyself and Conflict Systems

Training Focus

Understanding the Theory and Practice of Mediation, as Mediators
Self-Awareness Inventory and Development
Hands-on Conflict Intervention Skills Necessary to Mediate
Communication Skills and Transformation "How-To's"
Individual Feedback from Trainers, Addressing Participants' Specific Strengths and Areas for Improvement
Mastering and Understanding of Oneself as the Conflict Intervener
Understanding the Motivations of Personality in Conflict
Understanding Conflict Systems and the Value of a Relational Approach
Working Effectively with Counsel and Other Representatives

Course Credit

Upon completion of training, individuals receive a certificate recognized by:
The Association of Conflict Resolution, The Federal Shared Neutrals Program, The Maryland Circuit Courts,
The MACRO Maryland Program for Mediator Excellence, The Maryland Board of Social Examiners.
Continuing mediation education and legal education credits are also available.



About Louise Phipps Senft, Esq.

Ms. Senft is an award winning pioneer in the field of mediation with more than 20 years of professional experience teaching conflict transformation approaches and skills. She is the lead trainer for Baltimore Mediation and an adjunct professor for the University of Maryland School of Law. She is author of numerous articles on mediation. Ms. Senft is also a past president of the Maryland Council on Dispute Resolution and a former faculty member for the Harvard Law School Program on Negotiation Insight Initiative. She is the only trainer in the country approved by the the Association of Conflict Resolution to teach on any mediation topic. She has pioneered using the Enneagram and Personality in the Alternative Dispute Resolution field.

www.baltimoremediation.com

1500 Union Ave, STE 1310 | Baltimore, Maryland 21211 | 443 524 0833

Registration Form

Conflict Transformation from the Relational Approach

Date: October 23-27, 2017

Time: 9:00AM - 5:00PM

Location: The Inn at the Colonnade, 4 W. University Parkway, Baltimore 21210

Tuition: \$1450

NAME

ADDRESS

E-MAIL

OCCUPATION

NAME AS YOU WOULD LIKE IT TO APPEAR ON CERTIFICATE

1. Briefly describe your previous mediation training, if any

2. Briefly describe your previous mediation experience, if any

3. What do you hope to receive from this training?

4. How did you hear about this training?

5. Comments and requests for this training?

How to Register

Submit this form and payment by **October 2**

Thereafter, call for availability

EMAIL THIS FORM TO

office@baltimoremediation.com

REGISTER ONLINE

Visit us at www.baltimoremediation.com

PAY WITH CHECK

Make check payable to Baltimore Mediation and mail with this registration form to our office at:

1500 Union Ave, STE 1310

Baltimore, MD 21211

PAY WITH CREDIT CARD

Call our office at (443) 524-0833 to process payment over the phone

"I believe this could cause a major shift in our justice system and perhaps cultures in general. The power I have in this is that I can let the method of transformative mediation begin with me." - Valerie Broome, OEDB Program Specialist at FSIS

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