

# Professional Mediation Training

## Summer Intensive



with **Elizabeth Clemants** and **Alex Yaroslavsky**

course starts June 2<sup>nd</sup>, 2010



*"A terrific program with the right combination of theory, experiential learning and practical mediation tips. I expect to use this training regularly in the course of service both as a mediator, and as an advocate. Bravo!" - Attorney at AmLaw 100 firm*

### Who should attend this course:

- Business managers looking to develop effective conflict resolution techniques
- Human Resources professionals interested in using mediation as an Employee Relations tool
- Individuals seeking to become professional mediators
- Experienced mediators who would like to deepen their mediation skills

### What you will learn:

- How to understand and refine your conflict resolution style
- Key skills necessary to conduct an effective mediation
- A simple and effective three-step mediation process
- Steps required to begin a successful mediation career

### What makes our training unique:

- Experienced instructors with a combined 30+ years in the field
- Preferred placement into a private apprenticeship program
- Fulfills the requirements of AAA, FINRA, NJ and NY State Courts \*
- Complimentary coaching to assist with skill and career development

### Course details:

Dates: June 2, 3, 4, 6  
Time: 10:00 a.m. - 6:00 p.m.  
Location: 430 Greenwich Street, NYC  
Course fee: \$1,495 (\$1,195 through May 14)



To register  
call  
347-229-1690  
or email  
[alex@yarogroup.com](mailto:alex@yarogroup.com)

\* This training fulfills the Basic Mediation Training requirement of the New York State Unified Court System Office of ADR programs.